

Main Menu

Provider Electronic Solutions Software

2.01 through 2.16

UPGRADE INSTRUCTIONS

The files needed to perform an upgrade have already been copied over during the installation of this manual. To apply your upgrades please follow the steps below:

1. On your desktop, locate and open the **Provider Electronic Solutions** folder and double click on **UPGRADE**. If you no longer have that folder access it through **Start >> Programs >> AL HP Provider Electronic Solutions >> Upgrade**.
2. Click **YES** to apply the upgrade, and **OK** to begin.
3. The Welcome Screen should appear. Click **NEXT**.
4. Once it has completed, click **FINISH**.

*If you have questions about this process please call the EMC Helpdesk at
800-456-1242