

If you received a letter about applying for Medicare ...

The Alabama Medicaid Agency is reaching out to recipients who may qualify for federal Medicare health insurance coverage. This effort began with a special mailing sent in March 2016 to certain Medicaid recipients.

Medicaid is working with Health Management Services (HMS) to provide a toll-free telephone hotline and a customer service team to help you fill out a Medicare application and guide you through the process.

Live customer service support is available from 8 a.m. - 6 p.m. at **1-800-208-5117** to:

- answer your questions
- provide information about Medicare benefits and how Medicare works with Medicaid
- assist you with scheduling SSA appointments
- help ensure your successful completion of SSA appointments

If you have a question about a letter you received, you can click on the link below to see a sample of the letter Medicaid mailed.

- [Sample Letter and insert of Frequently Asked Questions](#)

If you received this letter, Medicaid encourages you to call 1-800-208-5117 to begin the application process.