

Alabama Medicaid ICD-10
5/14/2014

General Overview Training Session Q & A

The presenter asked if the participants could help us understand why they are not sure about when they will be ready to test with Alabama Medicaid according to the survey result showing in the training session.

Q: I think my vendor has tested, I'm just not sure. If they have not, do we have access to the web portal?

A: Yes. The web portal is available for testing and once ICD-10 is mandated for use, you can log into the web portal to submit your claims if your vendor isn't yet ready.

Q: The update that you referenced earlier in the presentation. Was that for the web portal or for the old system?

A: The update spoken of earlier was for the Provider Electronic Solutions software package. Provider Electronic Solutions software versions 3.02 and 3.03 are currently ICD-10 compliant and available for use when ICD-10 becomes mandated for use by CMS.

Q: Can case management claims be billed through the web portal or only through the Provider Electronic Solutions software?

A: The answer depends on which State Agency you are affiliated. Some State Agencies allow case management claims to be billed through the web portal, while others do not. This is not something changing with ICD-10 so your current procedures are expected to be the same unless otherwise noted by your leadership.