

ALABAMA MEDICAID AGENCY
MEMORANDUM

To: Patient 1st PMPs
From: Paige Clark, Program Manager, Patient 1st Program
Date: December 1, 2004
Re: P1-1 Program Implementation

The long awaited implementation date is here. Effective December 1st, recipients in the following counties are "locked-in" to their assigned or chosen PMP.

Calhoun	Cherokee	Clay	Cleburne	Colbert
Coosa	Dekalb	Etowah	Franklin	Jackson
Lauderdale	Lawrence	Limestone	Madison	Marion
Marshall	Morgan	Randolph	Talladega	Tallapoosa

To facilitate ongoing communication and hopefully ease transitional pains, we will communicate with PMPs through a series of transmittal letters. These letters will be numbered beginning with P1 and sequentially numbered. These letters are considered policy and will serve as a means to not only address issues but also communicate policy changes. If at anytime you have questions, please feel free to contact me at (334) 242-5148 or Gloria at (334) 353-5907 or Kim at (334) 242-5011. You may also send e-mails to pclark@medicaid.state.al.us or gwright@medicaid.state.al.us or kdavis@medicaid.state.al.us.

1. Each month you will receive two lists. The first will be the initial assignment list which is a list of patients assigned for a future date. This list should be received around the 1st of each month.

The second list is the monthly assignment list. This is a listing of those patients assigned to you for that particular month. You should receive this list prior to the 1st of each month and is effective for that month only. Please continue to verify eligibility to determine Medicaid benefits and any last minute PMP changes.

2. If you want to make changes to your enrollment information, e.g. caseload, counties, etc., please contact Robin Fuller, EDS, at (334) 215-4154 or fax number 334 215-4298. Please make sure to include your provider number.

3. If you have a closed panel and want to add specific patients, you will need to send a letter or e-mail. The letter can be faxed to (334) 353-4818 or (334) 353-3856 or e-mailed to kdavis@medicaid.state.al.us or gwright@medicaid.state.al.us. Please be sure to include the patient's name, Medicaid number, and your provider number.
4. Routine change forms should be mailed to the agency or faxed to Customer Service at (334) 353-5556.
5. Newborn enrollment forms should be mailed to the agency or faxed to (334) 353-3856.
6. To facilitate the transition, claims will not deny for referral requirements for the month of December only. We realize that many of our recipients have outstanding referrals or scheduled visits for the month of December. We encourage you to follow the referral process as you refer patients outside of your care.
7. We will continue to keep our website updated and encourage you to refer to this site for information.
8. BC/BS will be contacting those PMPs who agreed to work with Infosolutions. (As additional counties begin the program, PMPs in those counties will be contacted as well.)
9. USA will be contacting those PMPs who agreed to work with our Disease Management Initiative. (As additional counties begin the program, PMPs in those counties will be contacted as well.)
10. The case management fee will be reflected on the 1st checkwrite. If you note any discrepancy, please contact us immediately.

Thank you for working with us as we work to reimplement Patient 1st. As problems arise, please let us know so that we can correct problems early.