

Single Point of Entry Subcommittee
Meeting Notes
7/27/2009

Attendance:

Randy Frost	Doris Ball	Richard Brockman	Mark Trail
Christy Baynes	Mollie Bearden	Anna Pritchett	Christy Hughes
Dan Kessler	Joseph Marchant	Karen Coffey	John Matson
Graham Sisson	Katrina Magdon	Gregg Everett	Ginger Wettingfeld

Discussion:

- Graham advised he would like a co-chair for the subcommittee. Richard Brockman volunteered- no other nominations or volunteers. Richard selected as co-chair of the subcommittee.
- Subcommittee's general consensus is that a Single Point of Entry system is definitely needed in the State of Alabama; specifically- the "no wrong door" approach.
- Alabama currently has a wealth of programs and resources to assist someone in need. The challenge is making sure the information on the programs is available to anyone who needs to know.
- There are currently several systems for providing information to interested parties: The Camellia Project, 211 Connect, and the Aging & Disability Resource Centers, to name a few.
- The goal of the SPE Subcommittee is to link all of the current systems for information so that all information is available to all individuals getting the "right information to the right people, at the right place, and at the right time."
- The points of access in Alabama should include web based, a toll free number, and person to person contact. This system will not be specific to Medicaid recipients; but will be available to all individuals.
- A current master provider list needs to be available and searchable for general inquiries regarding types of services and locations of service areas.
- The State of Georgia is currently using a similar system. They used booklets at a 5th/6th grade reading level for distribution to everywhere possible to make information available to interested individuals. Booklets are updated as needed. Providers have been very helpful in distributing information and helping people access the services they need.

Think About:

- How to provide education and training for those managing the entry/enrollment process
- How to provide case managers for initial assessments and/or screenings, and progressive evaluations
- How we can increase the amount of providers in rural areas
- How to simplify the process for individuals to access information and apply for services
- How to keep program information current and updated
- How to technologically streamline and standardize the referral process; database for referrals and referrals between state agencies
- <http://www.adrc-tae.org/tiki-index.php?page=HomePage> (suggested website)
- http://ltccc.org/key/documents/POEOlmsteadReportFINALApril28_000.doc (article for review)

Tasks:

- All members-send Graham and Richard an “inventory” list of all available LTC services/programs you are familiar with; include agency and/or county as applicable
- Randy-provide provide information about The Camellia Project
- Randy-provide information about the Aging & Disability Resource Centers
- Richard-provide information on #211
- Mark-check on tool for evaluating individuals
- Karen-check with Fordyce about Mental Health services/programs
- Anna/Deidra-provide information about housing
- Ginger-provide information on the Transformation Grant at Medicaid

Next Meeting:

8/10/2009, 10AM, at the Nursing Home Association