

ITB: Amendment One

AMENDMENT ONE  
to the  
Invitation to Bid for  
Medical & Quality Review Services  
For the Alabama Medicaid Agency  
Bid ITB #11-X-2226436

The above referenced Invitation to Bid, dated February 23, 2011, is amended as outlined below. This amendment must be signed and returned with the bid response, which must be received no later than 5:00 P.M. Central Daylight Time on Monday, March 28, 2011 or the bid may not be considered. The bid response is to be opened on Tuesday, March 29, 2011 at 10:00 A.M. Central Daylight Time at the office of the Division of Purchasing, RSA Union Building, 100 North Union Street, Suite 192, Montgomery, Alabama.

**Page 44, section 4.7 Informal Review and Fair Hearing b. Fair Hearing, is being amended to delete the following sentence in this paragraph:**

The Contractor's consulting physician and other appropriate personnel who were involved in the denial shall be available at Medicaid's request Monday through Friday, from 8 am to 5 pm, to provide justification for the denial, prepare for and participate in any Fair Hearings as scheduled by Medicaid.

**Page 46, section 4.9 Operational Requirements that currently reads, "The minimum system requirements for configuration of a desktop to be used to access the Medicaid system as are follows," is being amended with the following specifications:**

CPU - 3.0GHz,6M,1333FSB

Cache - 2GB,Non-ECC,800MHz

Connectivity - Integrated 10/100/1000 Ethernet

Microsoft Windows XP or Windows 7

Microsoft Internet Explorer Version 7 or 8 for access to InterChange MMIS (Medicaid Management Information System)

**Page 51, section 4.11 Other Personnel, the last sentence is being amended to read as follows:**

“Extra contractual services will only be considered if one of the following changes have resulted in an increased workload:

1. Implementation by Medicaid of additional PA policies resulting in caseload increase of five percent or more in two consecutive quarters after the quarter in which the change was implemented.
2. Increase in number of reconsiderations and fair hearings requested of ten percent or more in two consecutive quarters above the quarterly average for Fiscal Year 2010.
3. Increase in the number of Medicaid eligibles of ten percent or more for two consecutive quarters, above the average of last six months of Calendar Year 2013.”

**Page 28, section 2.34 Guarantees, Warranties, Certifications, is being amended to add to add:**

“This provision shall not apply to liability of any nature arising solely from Medicaid’s failure to meet its duties under this Contract; contractor’s adherence to the Medicaid criteria; contractor’s use of or unavailability of the Medicaid System; or solely from any actions or omissions undertaken in compliance with Medicaid’s directions or requests.”

Signature acknowledges receipt of this amendment and its incorporation into the Invitation to Bid.

Company: \_\_\_\_\_  
By: \_\_\_\_\_  
Title: \_\_\_\_\_  
Date: \_\_\_\_\_