

RFP # 2016-HIE-01**Alabama Health Information Exchange (HIE) Development and Operation RFP****Round 2****Vendor Questions and Agency Answers****March 3, 2016**

Round 1 Vendor Questions and Agency Answers – Reviewed Responses:

Question ID:	15
Date Question Asked:	2/5/2016
Question:	What is OHR's projection the amount of connections a vendor will complete during the new term?
Section Number:	II – C-6
RFP Page Number:	25
AGENCY Answer:	The Agency estimates the total approximately 100 hospitals with their associated clinics will connect over the next two years in addition to other interested providers.
Question ID:	27
Date Question Asked:	2/5/2016
Question:	Why does OHR require two vendor personnel to be located on-site for the first two years of the contract?
Section Number:	VII. 14
RFP Page Number:	30
AGENCY Answer:	Refer to Amendment II posted on 03/03/2016 on the Medicaid website.
Question ID:	28
Date Question Asked:	2/5/2016
Question:	Is this requirement [two vendor personnel to be located on-site] negotiable with OHR?
Section Number:	VII. 14
RFP Page Number:	30
AGENCY Answer:	Refer to Amendment II posted on 03/03/2016 on the Medicaid website.
Question ID:	37
Date Question Asked:	2/5/2016
Question:	Would AL Medicaid consider a modified staffing approach? For example, Vendor staff onsite a certain number of days each month

	but based in Vendor office for ability to have continued knowledge transfer, trouble-shooting and other efforts that would benefit from being with other Vendor associates.
Section Number:	VII
RFP Page Number:	30: #14
AGENCY Answer:	Refer to Amendment II posted on 03/03/2016 on the Medicaid website.

Round 2 Vendor Questions and Agency Answers:

Question ID:	53
Date Question Asked:	2/17/16
Question:	How many unique patients are registered in the HIE today?
Section Number:	II
RFP Page Number:	12
AGENCY Answer:	As of 03/01/2016, 2.5 million unique patients are registered in the HIE today.
Question ID:	54
Date Question Asked:	2/17/16
Question:	In regards to “II, “Qualification to do Business in Alabama,” on p. 45 of the RFP, in which we must enclose a copy of our Certificate of Authority to do business in Alabama or show proof that we are engaged in the process of applying – we conducted a search on Alabama State’s website and it appears *** “we” registered there in 2013; however, we can’t find a copy of the actual Certificate. We do have an entity ID number from the State, and this link says we’ve been doing business in the State since April 2010: (Medicaid removed link) Do you know how we are able to obtain a copy of this Certificate, if we do not have it on file?
Section Number:	X.II
RFP Page Number:	45
AGENCY Answer:	The Vendor should contact the Secretary of State at (334) 242-5324 or www.sos.state.al.us to inquire about obtaining a copy of the Certificate of Authority to do business in Alabama.
Question ID:	55
Date Question Asked:	2/17/16
Question:	Will Alabama’s consider changes to the Terms & Conditions of the RFP (Section VI, Transmittal Letter, #4, RFP p. 27; Section

	<p>VIII, "Submission Requirements," Section E, "Acceptance of Standard Terms and Conditions," RFP p. 31)? There are also several areas that concerns *** "us" in Damages section (p. 41 of the RFP) and Business Associate Agreement (Attachment A, p. 50-55) of the RFP.</p> <p>*** "We" would want to discuss a couple of items in the Damages section or propose an overall cap on liability. We also have concerns with the potential liability in the Business Associate Agreement that was attached. Additionally, there are no terms and conditions around the actual hosting and support services that *** "we" will provide to Alabama HIE as part of this project. *** "We" elected not to respond the previous two times Alabama HIE issued this RFP due to some of the RFP's Terms & Conditions. We hope to compromise on the terms so that "we" can help the Alabama HIE be a success. "We are" *** is the #1 state HIE solution in the US, with the most successful and sustainable clients, and we believe we have a great deal to bring to the table for this project. Will Alabama be open to discussion on these concerns?</p>
Section Number:	VI.4, VIII.E, Attachment A
RFP Page Number:	27,31, 50-55
AGENCY Answer:	No, Medicaid will not consider changes to the Terms and Conditions of the RFP. Medicaid is not open to discussing the concerns mentioned.
Question ID:	56
Date Question Asked:	2/22/16
Question:	Section VII - pg 28 Question 1: If two companies are partnering to provide a response, and the partnership is qualified to provide the services, does each company individually have to possess all of the qualifications required in the RFP?
Section Number:	VII
RFP Page Number:	28
AGENCY Answer:	Except where otherwise stated in the RFP, as long as the partnership meets all qualifications as expressed in the RFP, it is not necessary for each subcontractor to possess all qualifications.
Question ID:	57
Date Question Asked:	2/23/16
Question:	Section II - Pg 10: The RFP states that the solution will need to be able to: "Accept 30 new connections per week:" Can the State of Alabama provide additional information for the operational definition of a "new connection"? New users connecting to the solution? New organizations who have connected to the solution

	and, are ready to begin exchanging data with the HIE? Please clarify.
Section Number:	II
RFP Page Number:	10
AGENCY Answer:	Refer to Amendment II posted on 03/03/2016 on the Medicaid website.
Question ID:	58
Date Question Asked:	2/23/16
Question:	Section C1 - Pg 22: The RFP has a requirement to migrate users and accounts from the Predecessor System: Can the state provide *** “us” with additional details about the authentication and authorization technology of the existing solution?
Section Number:	II.C-1
RFP Page Number:	22
AGENCY Answer:	Each connection that is established with HIE has a series of certificates and unique identifiers. These certificates are from the existing vendor and will have to be replaced with the selected Vendor that is onboarding. There are user accounts for the people using the web portals and they will need their accounts established in the selected Vendor’s solution.
Question ID:	59
Date Question Asked:	2/23/16
Question:	Section C1 - Pg 22: The RFP has a requirement to migrate users and accounts from the Predecessor System: Are their additional artifacts available which, describe the existing authentication and authorization infrastructure and, may be used as a reference?
Section Number:	II.C-1
RFP Page Number:	22
AGENCY Answer:	A list of existing connections and user accounts can be produced for the selected Vendor.
Question ID:	60
Date Question Asked:	2/23/16
Question:	Section C1 - Pg 22: The RFP has a requirement to migrate users and accounts from the Predecessor System: Will the legacy vendor be available to answer questions and provide implementation details?
Section Number:	II.C-1
RFP Page Number:	22
AGENCY Answer:	Yes.
Question ID:	61
Date Question Asked:	2/23/16

Question:	Section C1 - Pg 23: The RFP has a requirement to migrate and import data from the Predecessor System: Can the state provide *** “us” with additional details about the database or data store technologies employed by the previous vendor?
Section Number:	II.C-1
RFP Page Number:	23
AGENCY Answer:	The existing contract requires the incumbent contractor to export all data into a flat file format. During the migration phase, additional details will provided to the selected Vendor.
Question ID:	62
Date Question Asked:	2/23/16
Question:	Section C1 - Pg 23: The RFP has a requirement to migrate and import data from the Predecessor System: Which RDBMS solutions were used by the previous vendors?
Section Number:	II.C-1
RFP Page Number:	23
AGENCY Answer:	The existing contract requires the incumbent contractor to export all data into a flat file format. During the migration phase, additional details will provided to the selected Vendor.
Question ID:	63
Date Question Asked:	2/23/16
Question:	Section C1 - Pg 23: The RFP has a requirement to migrate and import data from the Predecessor System: Will the legacy vendor be available to answer questions and provide implementation details?
Section Number:	II.C-1
RFP Page Number:	23
AGENCY Answer:	Yes.
Question ID:	64
Date Question Asked:	2/23/16
Question:	Section C1 - Pg 23: *** “We” assume[s] that the previous HIE is IHE ITI Compliant. Is our assumption correct?
Section Number:	II.C-1
RFP Page Number:	23
AGENCY Answer:	Yes.
Question ID:	65
Date Question Asked:	2/23/16
Question:	Section C1 - Pg 23: Is the State of Alabama’s expectation that data from all data stores, registries and, repository will be exported and migrated to the new solution? Example: Provider Registry, Patient Registry, Document Repository?

Section Number:	II.C-1
RFP Page Number:	23
AGENCY Answer:	Yes.
Question ID:	66
Date Question Asked:	2/23/16
Question:	Section C1 - Pg 23: Can the State of Alabama provide an estimate of the volume of data that will need to be converted?
Section Number:	II.C-1
RFP Page Number:	23
AGENCY Answer:	Medicaid estimates the volume of data to be approximately 640 gigabyte.
Question ID:	67
Date Question Asked:	2/23/16
Question:	Section C1 - Pg 23: Is the State of Alabama willing to discuss alternatives to a wholesale data migration? Example: Is leaving a copy the existing data stores on-line and, creating a service that retrieves legacy data on-demand a possibility?
Section Number:	II.C-1
RFP Page Number:	23
AGENCY Answer:	No, the existing data system will be removed.
Question ID:	68
Date Question Asked:	2/23/16
Question:	Section C1 - Pg 23: Does the State of Alabama have a preferred approach for establishing secure connections to the HIE? VPN, X.509 Security certificates?
Section Number:	II.C-1
RFP Page Number:	23
AGENCY Answer:	Medicaid does not have a preferred approach.
Question ID:	69
Date Question Asked:	2/23/16
Question:	Section C1 - Pg 23: Does the State of Alabama consider SSL (HTTPS) to be an adequate level of encryption for securing connections to the HIE's web portals or web services?
Section Number:	II.C-1
RFP Page Number:	23
AGENCY Answer:	Web Services require dual certificate handshakes. SSL is adequate for Web Portals.
Question ID:	70
Date Question Asked:	2/23/16
Question:	Section C1 - Pg 23: If the State has additional requirements,

	around the security of Internet connections, can you please state them?
Section Number:	II.C-1
RFP Page Number:	23
AGENCY Answer:	The requirements are defined within the RFP. Medicaid requires a safe and secure environment to access HIPAA, PHI, PII, and sensitive data.
Question ID:	71
Date Question Asked:	2/23/16
Question:	Section VII - N - Pg 33: Does the Cover Letter (p. 1), Appendix B: Pricing Template, and the signed Amendments need to be converted from pdf to Word for the electronic copy submission? If yes, can you provide these documents in Word format?
Section Number:	VII.N
RFP Page Number:	33
AGENCY Answer:	The Pricing template may be provided as a PDF copy as part of the electronic submission of the Vendor's proposal.
Question ID:	72
Date Question Asked:	2/23/16
Question:	What are the number of patients currently in the MPI?
Section Number:	II.A-3
RFP Page Number:	12
AGENCY Answer:	As of 03/01/2016, 2.5 million unique patients are registered in the HIE today.
Question ID:	73
Date Question Asked:	2/23/16
Question:	What is the projected growth for the MPI over the term of the contract?
Section Number:	II.A-3
RFP Page Number:	12
AGENCY Answer:	Medicaid estimates the growth to be 5 million patients over the next 5 years.
Question ID:	74
Date Question Asked:	2/23/16
Question:	Of the connections listed, how many are V2 versus IHE?
Section Number:	N/A
RFP Page Number:	N/A
AGENCY Answer:	Out of the current 18 connections, 17 are V2 connections and 1 is a V3 connection.
Question ID:	75

Date Question Asked:	2/23/16
Question:	Is the plan to maintain the current staff of one health record employee, and augment that person with Alabama-located awardee staff?
Section Number:	N/A
RFP Page Number:	N/A
AGENCY Answer:	Yes, Medicaid will collocate its current One Health Record staff with the procured Vendor staffing.
Question ID:	76
Date Question Asked:	2/23/16
Question:	Please elaborate on what support is needed for e-prescribing?
Section Number:	II
RFP Page Number:	10
AGENCY Answer:	The Vendor should provide as part of their solution's description any e-Prescribing functionality their system may have.
Question ID:	77
Date Question Asked:	2/23/16
Question:	Is there currently an e-prescribing portal provided?
Section Number:	II
RFP Page Number:	10
AGENCY Answer:	Currently, there is no e-prescribing portal provided.
Question ID:	78
Date Question Asked:	2/23/16
Question:	Do you currently have a contract with Surescripts to provide Medication history?
Section Number:	N/A
RFP Page Number:	N/A
AGENCY Answer:	At the present time, there is no contract in place to provide Medication history for OHR.
Question ID:	79
Date Question Asked:	2/23/16
Question:	If "you do not currently have a contract with Surescripts to provide Medication history" is the awardee expected to contract with Surescripts?
Section Number:	N/A
RFP Page Number:	N/A
AGENCY Answer:	If the solution provided by the selected Vendor includes information from Surescripts, the selected Vendor is responsible for that contract.
Question ID:	80

Date Question Asked:	2/23/16
Question:	Are data sources mandated to meet the various timelines?
Section Number:	N/A
RFP Page Number:	N/A
AGENCY Answer:	Data sources are mandated to meet the various timelines to the extent we have written agreements with the various data sources.
Question ID:	81
Date Question Asked:	2/23/16
Question:	Can you provide a couple example use cases that you would like to support related to B-7-10?
Section Number:	II.B-7 through II.B-10
RFP Page Number:	20-21
AGENCY Answer:	The requirements are defined within the RFP. The Vendor is asked to describe the solution's capabilities as outlined in the Scope of Work Section.
Question ID:	82
Date Question Asked:	2/24/16
Question:	Please elaborate on the distinction between B-7-10 "...solution includes a Data Warehouse to analyze clinical data." and B-11 "...must be capable of feeding an Enterprise Data Warehouse"?
Section Number:	II.B-10, II.B-11
RFP Page Number:	21-22
AGENCY Answer:	The Vendor's solution must support a standardized method of parsing messages and storing that data in a RDMS. This data must be exportable to the Medicaid's Enterprise Data Warehouse.
Question ID:	83
Date Question Asked:	2/24/16
Question:	To what extent is an enterprise data warehouse for analytics within scope for Phase 1 of this effort or is EDW a later phase objective?
Section Number:	N/A
RFP Page Number:	N/A
AGENCY Answer:	An Enterprise Data Warehouse is not part of the scope of this RFP. The Vendor's solution must support a standardized method of parsing messages and storing that data in a RDMS. This data must be exportable to the Medicaid's Enterprise Data Warehouse.
Question ID:	84
Date Question Asked:	2/24/16
Question:	Section II Page 10 states that all requirements listed in Section A are expected to be fully functional from day one of operations. Does "day one of operations" mean 01 Sep 2016 which is the new

	migration deadline and go-live date specified in Schedule of Events in the RFP Amendment?
Section Number:	II
RFP Page Number:	10
AGENCY Answer:	Yes.
Question ID:	85
Date Question Asked:	2/24/16
Question:	Can you list down all the types of clinical data currently stored in OHR, E.g. inpatient visits, outpatient visits, diagnosis, allergies, medication orders, medication administered, lab orders, lab results, immunizations etc.,?
Section Number:	N/A
RFP Page Number:	N/A
AGENCY Answer:	Clinical data exchanged across the HIE via CCD/CCDA is determined by the individual HIE participant in concert with their provider. Patient demographic data is stored in the MPI for matching and record linking.
Question ID:	86
Date Question Asked:	2/24/16
Question:	Under the answer to Question 13, it states all the current IHE transactions that are in use. Besides those listed IHE transactions, are there any other transactions involving other types of HL7 messages or CDA using transport protocols like MLLP(s) or SOAP? Can you list them if other such transactions exist?
Section Number:	Questions and Answers – Round 1 – Question 13
RFP Page Number:	4
AGENCY Answer:	None at this time.
Question ID:	87
Date Question Asked:	2/24/16
Question:	Does current OHR vendor comply with all the bulleted list of minimum requirements stated in page 11 of the RFP? Can you state which of the minimum requirements that the vendor failed to comply, if there are any?
Section Number:	II.A
RFP Page Number:	11
AGENCY Answer:	Many requirements on page 11 differ from the existing contract. It is not known how many can be met by the current system.
Question ID:	88
Date Question Asked:	2/24/16
Question:	Can you state which of the minimum requirements the current OHR vendor failed to comply with as stated in page 11 of the

	RFP?
Section Number:	II
RFP Page Number:	11
AGENCY Answer:	Many requirements on page 11 differ from the existing contract. It is not known how many can be met by the current system.
Question ID:	89
Date Question Asked:	2/24/16
Question:	Since the amended migration deadline and go-live date is 01 Sep 2016 which is roughly 2 months from contract award date of 20 June 2016, do you expect the new vendor to reuse existing implementation of current vendor like SOA or integration engine and Master Person Index?
Section Number:	Amendment I
RFP Page Number:	5
AGENCY Answer:	The full solution is the responsibility of the selected Vendor.
Question ID:	90
Date Question Asked:	2/24/16
Question:	Can any of the work be done remotely? If not, can services consist of a blend of onsite/remote or are full-time onsite consultants required?
Section Number:	N/A
RFP Page Number:	N/A
AGENCY Answer:	Refer to Amendment II posted on 03/03/2016 on the Medicaid website.
Question ID:	91
Date Question Asked:	2/24/16
Question:	A-5: Please confirm the total number of provider connections for clinical exchange anticipated during the implementation period, regardless of provider type or connection type. Explain to what degree these connections may be consolidated to a hub connection, if any.
Section Number:	II.A-5
RFP Page Number:	13
AGENCY Answer:	Refer to Question ID 15 revised above.
Question ID:	92
Date Question Asked:	2/24/16
Question:	A-7: Please provide anticipated annual query volume for which prescription history would be requested.
Section Number:	II.A-5
RFP Page Number:	13
AGENCY Answer:	Currently, there are no prescription-specific queries performed

	through the One Health Record HIE although if a participating organization chooses to exchange medication related information, it would be included in a standard query to the HIE.
Question ID:	93
Date Question Asked:	2/24/16
Question:	A-9: Please clarify the requirement – is this asking to submit data to public health entities only as in a one way interface from a provider organization to the public health entity using OHR as a router? Or is this so participants submit reportable public health data with the expectation to receive a full public health report back from the PH entity? To make data available from public health such as an Immunization Record that would reside in the OHR database?
Section Number:	II.A-9
RFP Page Number:	15
AGENCY Answer:	This is a bi-directional data exchange. OHR will route data from public health entities to ADPH. Various types data from ADPH will be available from OHR such as Immunization, Cancer, and etc.
Question ID:	94
Date Question Asked:	2/24/16
Question:	A-9: Will OHR become the mandatory channel for public health reporting in AL? i.e. will all providers be required to use OHR as the gateway by which to submit data to the Immunization Registry, ELR, Syndromic Surveillance and Cancer Registries? If so, how many total provider to public health connections do you anticipate during the term of the contract?
Section Number:	II.A-9
RFP Page Number:	15
AGENCY Answer:	This is not anticipated at this time.
Question ID:	95
Date Question Asked:	2/24/16
Question:	A-10: For the purposes of planning, can you provide the number of data sources that will be contributing data? Are any of those part of health systems that would constitute a single connection? The RFP states that the ‘Primary Care Physician’ should be the recipient of the alert, who does OHR truly anticipate the recipients of the alerts to be (i.e. Office manager, practice nurse, case manager, primary care physician, etc)? What volume of alert recipients to you anticipate?
Section Number:	II.A-5
RFP Page Number:	15
AGENCY Answer:	Over the life of the contract, Medicaid expects many of the State’s

	providers will be actively using OHR. The system needs to be configurable and scalable to allow as many as needed to receive the notifications at each practice. The volume will be dependent on the number of patients within each practice.
Question ID:	96
Date Question Asked:	2/24/16
Question:	Regarding the request for detailed monthly invoicing, can you provide specific detail as to what you're looking for, given this is a fixed fee RFP?
Section Number:	X.DD
RFP Page Number:	44
AGENCY Answer:	Invoices need to include the contract and vendor identification information as well as invoice amount required by Medicaid Purchasing. A cost breakdown is not required.
Question ID:	97
Date Question Asked:	2/24/16
Question:	The RFP states that the chosen Vendor must "possess a Certificate of Authority issued by the Secretary of State at the time a professional services contract is executed" but also states that "a letter/form showing application has been made for a Certificate of Authority must be submitted with the proposal." Would Medicaid accept a statement from the Vendor saying that it agrees to apply for and obtain the Certificate of Authority within 14-30 days of being selected as the preferred Vendor?
Section Number:	X.II
RFP Page Number:	45
AGENCY Answer:	The requirements are defined within the RFP.
Question ID:	98
Date Question Asked:	2/24/16
Question:	Section A-1 - pg 11: Does the state require validation of provider data in the OHR, either entered by the Provider or existing data, against external data sources like National Plan and Provider Enumeration System (NPPES)? Are there any specific required external sources against which to validate the provider data?
Section Number:	II.A-1
RFP Page Number:	11
AGENCY Answer:	No, Medicaid does not require validation.
Question ID:	99
Date Question Asked:	2/24/16
Question:	Section A-1 - pg 11: Are there requirements to share data or exchange provider data with the State MMIS, in addition, to the

	initial load of provider data? If there are updates to provider data in the HIE provider directory, do those changes need to go back to the MMIS?
Section Number:	II.A-1
RFP Page Number:	11
AGENCY Answer:	No.
Question ID:	100
Date Question Asked:	2/24/16
Question:	Section A-1 - pg 12: Is there any limitation on which data fields providers are able to update in the HIE Provider directory?
Section Number:	II.A-1
RFP Page Number:	12
AGENCY Answer:	Yes, they should not be allowed to modify the primary ID.
Question ID:	101
Date Question Asked:	2/24/16
Question:	Section VII - pg 29: Define contract size, Is it hours, FTEs, Total Contract Value, number of users?
Section Number:	VII
RFP Page Number:	29
AGENCY Answer:	Contract size may entail but not limited to Total Contract Value, FTEs, or similar.
Question ID:	102
Date Question Asked:	2/24/16
Question:	Section VII - Pg 29: Define licensed users. Would they be HIE customers or HIE employees?
Section Number:	VII
RFP Page Number:	29
AGENCY Answer:	Licensed users are the sites and providers. They are considered customers of HIE.
Question ID:	103
Date Question Asked:	2/24/16
Question:	Section VII - pg 29: Define transactions. Do you mean HL7, IHE, or others? Please provide more detail.
Section Number:	VII
RFP Page Number:	29
AGENCY Answer:	Transaction are considered any transmission of data between the HIE and an EHR vendor.
Question ID:	104
Date Question Asked:	2/24/16
Question:	Can you provide the link or describe the process to locating the

	current HIE contract between AL Medicaid and Truven? Is this public information?
Section Number:	N/A
RFP Page Number:	N/A
AGENCY Answer:	Alabama Open Records requests may be filed with the Communications Division at the Alabama Medicaid Agency.
Question ID:	105
Date Question Asked:	2/24/16
Question:	How many unique patients are registered in the HIE today?
Section Number:	II
RFP Page Number:	12
AGENCY Answer:	As of 03/01/2016, 2.5 million unique patients are registered in the HIE today.
Question ID:	106
Date Question Asked:	2/24/16
Question:	In regards to Section X, "General Terms and Conditions," item II, "Qualification to do Business in Alabama," on p. 45 of the RFP, in which we must enclose a copy of our Certificate of Authority to do business in Alabama or show proof that we are engaged in the process of applying – we conducted a search on Alabama State's website and it appears we registered there in 2013; however, we can't find a copy of the actual Certificate. We do have an entity ID number from the State, and this link says we've been doing business in the State since April 2010: (AMA removed link) Do you know how we are able to obtain a copy of this Certificate, if we do not have it on file?
Section Number:	X.II
RFP Page Number:	45
AGENCY Answer:	The requirements are defined within the RFP. The Vendor should contact the Secretary of State at (334) 242-5324 or www.sos.state.al.us to inquire about obtaining a copy of the Certificate of Authority to do business in Alabama.
Question ID:	107
Date Question Asked:	2/24/16
Question:	Will Alabama's consider changes to the Terms & Conditions of the RFP (Section VI, Transmittal Letter, #4, RFP p. 27; Section VIII, "Submission Requirements," Section E, "Acceptance of Standard Terms and Conditions," RFP p. 31)? There are also several areas of concern in the Damages section (p. 41 of the RFP) and Business Associate Agreement (Attachment A, p. 50-55) of the RFP. Will Alabama be open to discussion on these concerns?
Section Number:	VI.4, VIII.E, Attachment A

RFP Page Number:	27, 31, 41, 50-55
AGENCY Answer:	No, Medicaid will not consider changes to the Terms and Conditions of the RFP. Medicaid is not open to discussing the concerns mentioned.
Question ID:	108
Date Question Asked:	2/24/16
Question:	In Section D, RFP Purpose, on p. 8, it is our understanding that PIX is in scope and PDQ is out of scope of this RFP. Please confirm.
Section Number:	I.D
RFP Page Number:	8
AGENCY Answer:	No, PDQ is not out of scope as the selected Vendor must be able to support any connection type without requiring changes to the EHR solution.
Question ID:	109
Date Question Asked:	2/24/16
Question:	In Section D, RFP Purpose, on p. 8, we are assuming that CDA support is expected only for CCD document type. Please confirm.
Section Number:	I.D
RFP Page Number:	8
AGENCY Answer:	Confirmed.
Question ID:	110
Date Question Asked:	2/24/16
Question:	In Section II, Scope of Work, on p. 10, we are assuming that EHR/EMR will convert and share the inbound files in the HL7 format to the state. Please confirm.
Section Number:	II
RFP Page Number:	10
AGENCY Answer:	Confirmed.
Question ID:	111
Date Question Asked:	2/24/16
Question:	In Section II, Scope of Work, on p. 10, it is our understanding that only Add, Update and Merge type of messages will be considered in all three versions (HL7v2, HL7 v3, IHE) and all other message types such as Cancel, Transfer, Discharge, etc., will not be handled. Please confirm.
Section Number:	II
RFP Page Number:	10
AGENCY Answer:	All messages will need to be handled by the selected Vendor.
Question ID:	112

Date Question Asked:	2/24/16
Question:	In Section II, Scope of Work, on p. 10, would the vendor be responsible for maintaining all existing connections (Lab, Trans, Rad, etc.) or is the support required only for ADT (A01, A08 and A40) and PIX?
Section Number:	II
RFP Page Number:	10
AGENCY Answer:	All connections within OHR will be the responsibility of the selected Vendor.
Question ID:	113
Date Question Asked:	2/24/16
Question:	In Section II, Scope of Work, on p. 10, would it be acceptable to the state if we executed this project in a global delivery model with some part of the work performed outside of the US?
Section Number:	II
RFP Page Number:	10
AGENCY Answer:	Refer to Amendment II posted on 03/03/2016 on the Medicaid website.
Question ID:	114
Date Question Asked:	2/24/16
Question:	Will eTransX's HL7 engine remain in place to manage interfaces between hospitals and a new HIE solution?
Section Number:	N/A
RFP Page Number:	N/A
AGENCY Answer:	The HL7 engine will be the responsibility of the selected Vendor as described in the RFP and must be part of the Proposal.
Question ID:	115
Date Question Asked:	2/24/16
Question:	How does OHR secure connections between the current infrastructure and each connected hospital and clinic?
Section Number:	N/A
RFP Page Number:	N/A
AGENCY Answer:	Each connection that is established with HIE has a series of certificates and unique identifiers. These certificates are from the existing vendor and will have to be replaced with the selected Vendor that is onboarding. There are user accounts for the people using the web portals and they will need their accounts established in the selected Vendor's solution.
Question ID:	116
Date Question Asked:	2/24/16

Question:	Can you describe the data back-loading requirements? Is it limited to MMIS data?
Section Number:	N/A
RFP Page Number:	N/A
AGENCY Answer:	The overall data back-loading requirements are in line with any and all activity required to have all existing EHR connections and relating patient information fully functional in the selected Vendor's environment. It is not limited to just MMIS data.